

Insurance Provider: Uniqa Versicherungen Österreich AG, 1029 Wien, Untere Donaustraße 21 | Insurance Broker: SunRocks

## Safety and Allround-Protection for 3 Years including Tools at Work Service and Know-how

**Tools:Allstars is the result of 30 years of experience  
as an Apple Service Provider, catering to clients' needs and requests**

### What's covered:

**Repairs of hardware damages** that occur by accidental damage to the device:

- drops
- mechanical breakage
- liquid damage

**Property crimes** concerning the device

- robbery
- theft

### What's not covered:

**Software- or system errors** of the device

**Cosmetic damage** with no influence on the device's function (scratches, bumps)

**Consumable parts**, e.g. batteries

**Loss of the device or leaving** it unattended

**Theft** due to neglect

**Willfull damage** of the device

### In addition Tools:Allstars includes a three-year warranty

#### Coverage and Handling:

In case of total damage or proof by way of a police notification of theft or robbery, the customer will receive a new device at the same value for the whole period of the insurance contract.

The handling of damages and repairs will exclusively be executed by Tools at Work.

The customer is not liable to pay any excess on repairs (except iPhone).

We recoupe all repair costs directly from the insurance provider.

Insurance cover begins immediately upon completion of the insurance contract (payment of the invoice). A confirmation email will be sent to the customer within three months of purchase by SunRocks/Uniqa.

One-time payment: according to quota or invoice (incl. 11% insurance tax).

#### Term of insurance:

The insured period is 36 months. The contract is terminated automatically after this period. An additional notification of termination is not necessary.

#### Basis of the contract:

This insurance is based on the general conditions of Uniqa Versicherungen AG (A96, FD 80 and FMG 9) and of the Austrian law of insurance contracts.